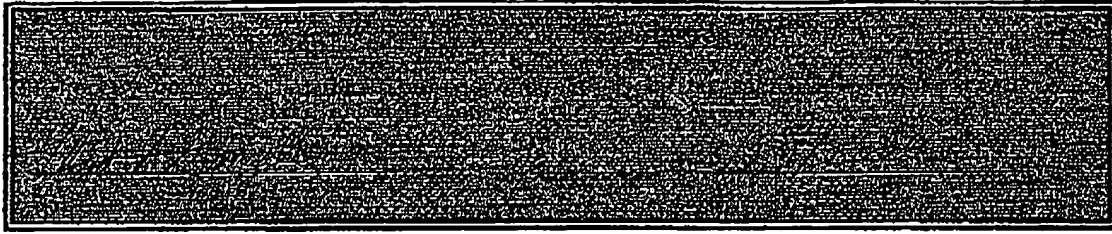


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Applicant: D. P. Muller : Confirmation No. 8811
Serial No. 09/870,758 : GROUP ART UNIT 3623
Filed: 05/31/2001 : Examiner: Meinecke Diaz, Susanna M
Title: AUTOMATED CUSTOMER : 04/27/2006
SURVEY USING THE WEB : Floyd A. Gonzalez
: Intellectual Property Law
: 2455 South Road, P386
: Poughkeepsie, NY 12601

AMENDMENT AFTER FINAL.

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

BEST AVAILABLE COPY

Sir:

The Final Office Action mailed 01/27/2006 having been received, amend the subject application as follows:

Amendments to the Specification begin on page 3 of this paper